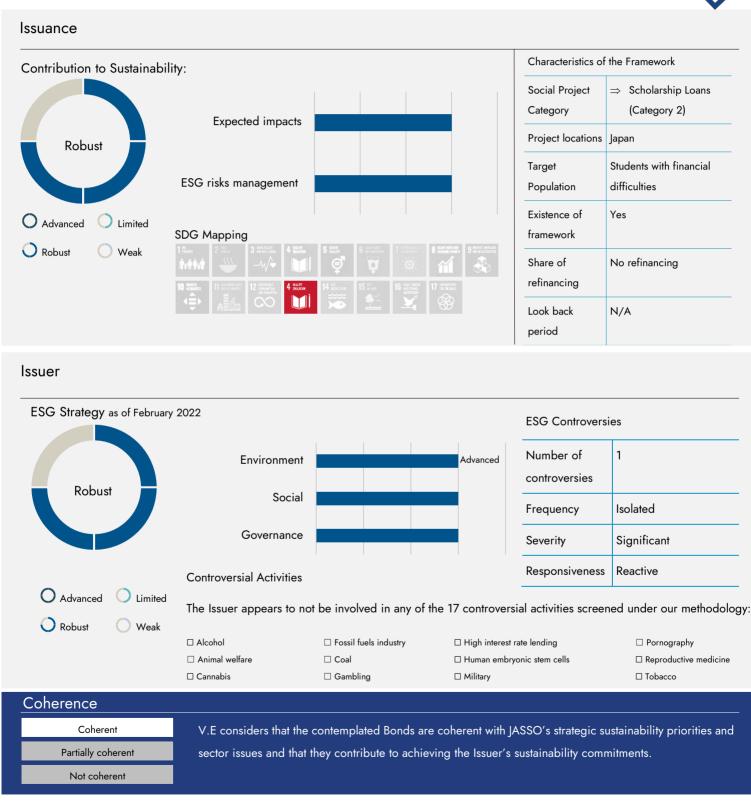


SECOND PARTY OPINION

on the sustainability of JASSO's Social Bond

V.E considers that JASSO's Social Bonds is aligned with the four core components of Social Bond Principles 2021 ("SBP").





Key findings

V.E considers that JASSO's Social Bonds are aligned with the four core components of the SBP 2021.

Use of Proceeds - aligned with SBP and best practices identified by VE

- Eligible Loans are clearly defined and detailed, the Issuer has communicated the nature of the expenditures, the eligibility criteria, the target populations and the location of Eligible Loans.
- The Social Objectives are clearly defined, relevant and set in coherence with sustainability objectives defined in international standards for all Eligible Loans.
- The Expected Social Benefits are clear, precise, relevant and measurable. They will be quantified for the Eligible Loans in the reporting.
- The issuer has communicated that there will be no refinancing.

Evaluation and Selection - aligned with SBP

- The process for Loan Evaluation and Selection has been clearly defined and detailed by the Issuer, it is considered well-structured in all the evaluation and selection steps (including the proposal, selection, validation, monitoring of Eligible Loans). The roles and responsibilities are clear and include relevant internal and external expertise. The Process is publicly disclosed in this Second Party Opinion.
- Eligibility criteria for loan selection have been clearly defined and detailed by the Issuer for the Eligible Loans.
- The process applied to identify and manage potentially material E&S risks associated with the loans is publicly disclosed in this Second Party Opinion. The Process is considered robust: it combines monitoring, identification and corrective measures for the Eligible Loans (see detailed analysis on pages 18 20).

Management of Proceeds - aligned with SBP

- The Process for the Management and Allocation of Proceeds is clearly defined and is publicly available in the Issuer's website.
- The proceeds will be fully allocated two days after the issuance.
- Net proceeds of the Bond will be placed in a segregated account and managed separately from funds for other scholarship.
- The Issuer confirmed that there will be no unallocated proceeds as 100% of the proceeds will be allocated two days after the issuance of the Bond.



• The Issuer has provided information on the procedure that will be applied in case of loan divestment or postponement. However, the Issuer does not have a specific timeline for reallocation.

Monitoring & Reporting - aligned with SBP

- The Issuer has committed to report until Bond maturity for the allocation and impact reporting. The report will be publicly available on the issuer's website.
- The issuer has committed to include in the reports relevant information related to the allocation of Bond proceeds and the expected social benefits of the Eligible Loans. The Issuer has also committed to report on material developments and controversies related to the loans.
- The reporting methodology and assumptions used to report on social benefits of the Eligible Loans will be publicly disclosed.
- The tracking and allocation of funds to Eligible Loans as well as the reporting on social benefits of the Eligible Loans will be verified only internally by the Issuer.

Contact

Sustainable Finance Team | clientservices@moodys.com



SCOPE

V.E was commissioned to provide an independent Second Party Opinion ("SPO") on the sustainability credentials and management of the Social Bonds¹ (the "Bonds") to be issued by Japan Student Services Organization ("JASSO" or the "Issuer") in June 2022, called No. 67 JASSO Bond. This SPO will assess the compliance with the Social Bond Framework (the "Framework") created to govern their issuance(s).

Our opinion is established according to V.E's Environmental, Social and Governance ("ESG") exclusive assessment methodology and to the latest version of the voluntary guidelines of ICMA's Social Bond Principles ("SBP") - edited in June 2021.

Our opinion is built on the review of the following components:

- Issuance: we assessed the Bonds, including the coherence between the Bonds and the Issuer's social commitments, the Bonds' potential contribution to sustainability and their alignment with the four core components of the SBP 2021.
- Issuer²: we assessed the Issuer's ESG strategy, its management of potential stakeholder-related ESG controversies and its involvement in controversial activities³.

Our sources of information are multichannel, combining data (i) gathered from public sources, press content providers and stakeholders, (ii) from ESG rating based on V.E's exclusive analysis, and (iii) information provided from the Issuer, through documents.

We carried out our due diligence assessment from February 1st to 14, 2022. We consider that we were provided access to all documents we solicited. To this purpose, we made reasonable efforts to verify the accuracy of all data used as part of the assessment.

Type of External Reviews supporting this Issuance

\boxtimes	Pre-issuance Second Party Opinion	Independent verification of impact reporting
	Independent verification of funds allocation	Climate Bond Initiative Certification

¹ The "Social Bonds" are to be considered as the bonds to be potentially issued, subject to the discretion of the Issuer. The name "Social Bonds" has been decided by the Issuer: it does not imply any opinion from V.E.

² The Issuer Is not part of our ESG performance rating universe.

³ The 17 controversial activities screened by V.E are: Alcohol, Animal welfare, Cannabis, Chemicals of concern, Civilian firearms, Coal, Fossil Fuels industry, Unconventional oil and gas, Gambling, Genetic engineering, Human embryonic stem cells, High interest rate lending, Military, Nuclear Power, Pornography, Reproductive Medicine and Tobacco.



COHERENCE

CoherentV.E considers that the contemplated Bonds are coherent with JASSO's strategicPartially coherentsustainability priorities and sector issues and that they contribute to achieving the
Issuer's sustainability commitments.

According to SDGs Action Plan 2022, SDG 4 "Quality Education" is one of the areas Japanese government raised as a task to tackle in SDGs ⁴. Japanese Government also included in their national growth plan "Promoting Dynamic Engagement of All Citizens Plan" to enhance their scholarship program to provide further aid to low income families to ensure children can proceed with their education.⁵

In line with the government's plan, the Ministry of Education is enhancing the aid for student with economic difficulties and introduced a new relief system for higher education, by exempting or reducing the tuition fees and entrance fees, and significantly expanding the number of scholarship grant available⁶. Furthermore, the Covid-19 pandemic further increased the number of students in financial difficulties and the Ministry of Education opened the application for Emergency Student Support Handout since 2020⁷.

According to JASSO, there are 3,500,000 students enrolled in Japan's higher education institutions, of which 34.3% (1,200,000 students), or 1 in 2.9 students, are utilizing JASSO's scholarship loan programs in fiscal 2020⁸.

Therefore, equal access to higher education is a key element of the Sustainable Development Goals (SDGs) in Japan, and despite the current efforts underway by JASSO, ensuring a sound scholarship policy to provide equal access to education aligns with Japanese government's national plan and remains a relevant topic in Japan.

JASSO comprehensively administers scholarship programmes, support programmes for international students, and student support programmes.

Through the scholarship programmes, JASSO provides support for students who have difficulties to study due to economic reasons and therefore contributes to the "Equality of Educational Opportunities" as stipulated in the Constitution of Japan and the Basic Act on Education. Through the scholarship programmes, JASSO has provided a cumulative total of approximately 22 trillion of yen as scholarships to approximately 14.13 million people in 78 years since the start of programme in 1943 (including the former entity, the Japan Scholarship Foundation) to 2020⁸.

⁴ https://www.mofa.go.jp/mofaj/gaiko/oda/sdgs/pdf/SDGs_Action_Plan_2022.pdf

⁵ https://www.kantei.go.jp/jp/singi/ichiokusoukatsuyaku/follow_up/dai4/siryou2.pdf

[&]quot;Promoting Dynamic Engagement of All Citizens Plan" is a national growth plan under aging society which was set by Prime Minister Abe administration in 2016.

⁶ https://www.mext.go.jp/a_menu/koutou/shougakukin/main.htm

⁷ <u>https://www.mext.go.jp/a_menu/koutou/hut</u>ankeigen/mext_00003.html

⁸ https://www.jasso.go.jp/about/ir/saiken/siryo.html



JASSO's scholarship programmes have two types; "Scholarship Grants" that do not need to be repaid and "Scholarship Loans" that have to be repaid. Scholarship Loans have two categories; the "Category 1 Scholarship Loans" that are interest-free loans and the "Category 2 Scholarship Loans" that are interest-bearing loans. The "Category 2 Scholarship Loans", which are the use of the proceeds of this bond, apply less strict criteria than the "Category 1 Scholarship Loans". As a result, all applicants, in principle, are entitled to receive the "Category 2 Scholarship Loans" as long as they satisfy the conditions of the selection. Moreover, the interest rates of the loans are set lower than private education loans.

By creating a Framework to issue Social Bonds intended to finance to scholarship loans, the Issuer coherently aligns with its sustainability strategy and commitments and addresses the main issues of the sector in terms of sustainable development.



ISSUANCE

JASSO has described the main characteristics of the Bonds within a formalized Social Bond Framework that covers the 4 core components of the SBP 2021 (the last updated version was provided to V.E on July 2020). The Issuer has committed to make this document publicly accessible on JASSO's website, in line with good market practices.

Alignment with the Social Bond Principles

Use of Proceeds



The net proceeds of the Bonds will exclusively finance, in full, projects falling under the Social Loan Category ("Eligible Loans"), as indicated in Table 1.

- Eligible Loans are clearly defined and detailed, the Issuer has communicated the nature of the expenditures, the eligibility criteria, the target populations and the location of Eligible Loans.
- The Social Objectives are clearly defined, relevant and set in coherence with sustainability objectives defined in international standards for all Eligible Loans.
- The Expected Social Benefits are clear, precise, relevant and measurable. They will be quantified for the Eligible Loans in the reporting.
- The issuer has communicated that there will be no refinancing.

BEST PRACTICES

- ⇒ The definition and eligibility criteria (selection and exclusion) are clear and in line with international standards for all categories
- \Rightarrow Relevant social benefits are identified and measurable for all loan categories
- \Rightarrow The expected benefits have been estimated ex ante with clear baselines for the Eligible Loans
- \Rightarrow The Issuer has committed to not have refinancing.



Table 1. V.E' analysis of Eligible Loans, Sustainability Objectives and Expected Benefits as presented in the Issuer's Framework

- Nature of expenditures: Financing of the "Category 2 Scholarship Loans"
- Location of Eligible Loans: Japan

ELIGIBLE LOANS	DESCRIPTION	TARGET POPULATION	SUSTAINABILITY OBJECTIVES AND BENEFITS	V.E'S ANALYSIS
Category 2 Scholarship Loans	 Interest-bearing scholarship loans that have to be repaid Recipients can choose the interest rate conditions of the repayment (fixed, variable revised every 5 years) The upper limit on the loans' interest rate is 3% No interest-bearing during the lending period (during the period of study) Repayment starts after graduation (termination of lending) 	Below category of conditions detailed under ⁹ must be fulfilled in order to be eligible for category 2 loans: - Personality - Academic standard - Household circumstance The selection is based on a comprehensive assessment of above elements.	Equal access to education Provide scholarship loans to all applicants who meet the criteria Percentage of recipients of the scholarship among the applicant who meet the criteria: 100%	Eligible Loans are clearly defined and detailed, the Issuer has communicated the nature of the expenditures, the eligibility criteria, the target populations and the location of Eligible Loans. The Social Objectives are clearly defined, relevant and set in coherence with sustainability objectives defined in international standards for all Eligible Loans. The Expected Social Benefits are clear, precise, relevant and measurable. They will be quantified for the Eligible Loans in the reporting. The issuer has communicated that there will be no refinancing.

⁹ https://www.jasso.go.jp/shogakukin/about/taiyo/taiyo_2shu/index.html



SDG Contribution

The Eligible Loans are likely to contribute to 1 of the United Nations' Sustainable Development Goals ("SDGs"), namely:

ELIGIBLE CATEGORY	SDG	SDG TARGETS
Scholarship Loans	4 EDUCATION	4.3 By 2030, ensure equal access for all women and men to affordable and quality technical, vocational and tertiary education, including university



Evaluation and Selection of Eligible Loans

١	Not Aligned	Partially Aligned	Aligned	Best Practices
• •	The process for Loa	an Evaluation and Selection h	nas been clearly defined and	I detailed by the Issuer, it is
(considered well-strue	ctured in all the evaluation and	selection steps (including the p	proposal, selection, validation,
I	monitoring of Eligibl	le Loans). The roles and respor	nsibilities are clear and include	e relevant internal and external
	expertise. The Proce	ess is publicly disclosed in this	Second Party Opinion.	

- Eligibility criteria for loan selection have been clearly defined and detailed by the Issuer for the Eligible Loans.
- The process applied to identify and manage potentially material E&S risks associated with the loans is publicly disclosed in this Second Party Opinion. The Process is considered robust: it combines monitoring, identification and corrective measures for the Eligible Loans (see detailed analysis on pages 18 20).

Process for Loans Evaluation and Selection

- For the purpose of the Bonds, JASSO conducts the evaluation and selection of Eligible Loans based on relevant expertise:
 - Principals of educational institutions
 - The division within JASSO responsible for application of scholarship
 - The division within JASSO responsible for scholarship planning
 - The division with in JASSO responsible for checking the continuous eligibility of the scholarship students
 - The executive officer of JASSO
- Each expert is responsible for:
 - Selection of scholarship students based on recommendation by the principals of educational institutions of Ministerial Ordinance to JASSO;
 - Reporting the result of the selection to the division within JASSO responsible for scholarship planning;
 - Approval of the loan;
 - Making decisions comprehensively based on the applicants' personality, academic ability and financial condition. The criteria applied for the "Category 2 Scholarship Loans" are less strict than the "Category 1 Scholarship Loans" and there are no additional criteria for exclusion other than the above-



mentioned selection criteria. As a result, all applicants, in principle, are entitled to receive the "Category 2 Scholarship Loans" as long as they satisfy the conditions of the selection criteria;

Monitoring the Eligible Loans portfolio is done by the division within JASSO in charge of checking the continuous eligibility of the scholarship students until the end of scholarship period.

The traceability and verification of the selection and evaluation of the loans is ensured throughout the process:

- In terms of monitoring of the process, a relevant verification system is in place to avoid mis-selections that do not meet the criteria.
- In case controversies occur, the relevant division depending on the nature of controversies will be in charge of dealing and in case of litigation, they will consult with the lawyer if needed. The Issuer will also take actions by clarifying and explaining their position and cooperating with relevant governmental authorities if needed for further correspondence.
- In terms of traceability of the process, the content of each criterion is clearly stated in the Guide of Operation and other related documents that are open to the public.

An area for improvement would be to specify the actions taken in case of non-compliance with the eligibility criteria.

Eligibility Criteria

The process relies on explicit eligibility criteria (selection and exclusion), relevant to the social objectives defined for the Eligible Categories.

- The selection criteria is based on the definitions described in Table 1 in the Use of Proceeds section.
- The exclusion criteria are defined in the Framework as per below:
 - Loans aiming at financing any activities within high extra financial risks sectors (tobacco, coal or nonconventional fossil fuels, night clubs, adult entertainment, gambling).
 - Activities with economic actors which regularly breach international Human and Labour Rights conventions or Environment agreements and has established for this purpose an exclusion list.

BEST PRACTICES

⇒ Eligibility and exclusion criteria for Loan selection are clearly defined and detailed for all of the eligible categories



Management of Proceeds

Not Aligned	Partially Aligned	Aligned	Best Practices
• The Process for the the Issuer's website	Management and Allocation o	of Proceeds is clearly defined	and is publicly available in
• The proceeds will b	pe fully allocated two days afte	r the issuance.	
• Net proceeds of th	e Bond will be placed in a seg	regated account and managed	d separately from funds for
other scholarship.			

- The Issuer confirmed that there will be no unallocated proceeds as 100% of the proceeds will be allocated two days after the issuance of the Bond.
- The Issuer has provided information on the procedure that will be applied in case of loan divestment or postponement. However, the Issuer does not have a specific timeline for reallocation.

Management Process

- The net proceeds of the Bond will be credited and kept in an account dedicated to the "Category 2 Scholarship Loans" and managed separately from funds for other scholarships.
- The net proceeds of the Bond will be managed entirely by the JASSO's Finance Department.
- JASSO has established a system to track scholarship remittance destination and amount through the prescribed procedure within the organisation.
- The issuance date of the Bond is set two business days before the scholarship remittance date and the entire amount of the funds procured will be remitted. For this reason, there will be no funds to be refinanced and unallocated funds will not exist after the remittance date.
- The net proceeds will not be used for any other purposes. Of note, in case that the Bond is issued at above par, JASSO uses the portion above the face value as part of future interest payment costs, which is an accounting treatment required by "Incorporated Administrative Agencies Account Standards" and related guidelines set by The Ministry of Internal Affairs and Communications.
- JASSO provides scholarship as part of Japanese national education policy and scholarships are necessary for students to pursue their education. Therefore, unless there is amendment or abolition in JASSO's main business, it is highly unlikely that divestment or postponement occur. However, in case postponement occurs, due to the national disaster for example, JASSO will continue managing the proceeds in accordance with the procedures described above and the proceeds will be allocated to Eligible Loans as soon as possible.



BEST PRACTICES

- \Rightarrow The allocation period is 24 months or less
- \Rightarrow The Issuer has provided information on the procedure that will be applied in case of loan divestment or postponement



Monitoring & Reporting

Not Aligned	Partially Aligned	Aligned	Best Practices			
 The Issuer has committed to report until Bond maturity for the allocation and impact reporting. The report will be publicly available on the <u>issuer's website</u>. The issuer has committed to include in the reports relevant information related to the allocation of Bond proceeds and the expected social benefits of the Eligible Loans. The Issuer has also committed to report on material developments and controversies related to the loans. The reporting methodology and assumptions used to report on social benefits of the Eligible Loans will be publicly disclosed. The tracking and allocation of funds to Eligible Loans as well as the reporting on social benefits of the Eligible Loans will be verified only internally by the Issuer. 						
	transparently communicate at Elig		ation of proceeds are relevan			
REPORTING INDICATO	R S ¹⁰					
 ⇒ A brief description of the ⇒ Total amount of proceeds ⇒ Total amount of unallocat ⇒ Share of refinancing (in S 	ed proceeds	holarship Loans"				

¹⁰ The Issuer has declared that there will be no re-financing and that co-financing is non-applicable.

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- Social benefits: The indicators selected by the Issuer to report on the social benefits are relevant and exhaustive.

ELIGIBLE PROJECT	SOCIAL BENEFITS INDICATORS
Category 2 Scholarship Loans	 Total number of recipients of the "Category 2 Scholarship Loans" per year. Total amount of lending through the "Category 2 Scholarship Loans" per year. Percentage of recipients of the scholarship among the applicant who meet the criteria (in %). Collection rate of repayment concerning the "Category 2 Scholarship Loans" per year (in %).

BEST PRACTICES

- \Rightarrow The Issuer will report on the Use of Proceeds until bond maturity.
- \Rightarrow The issuer report will be publicly available.
- ⇒ The reporting will cover relevant information related to the allocation of Bond proceeds and to the expected sustainable benefits of the Loans. The Issuer has also committed to report on material development related to the loans, including ESG controversies.
- \Rightarrow The indicators selected by the Issuer are exhaustive with regards to allocation reporting.
- \Rightarrow The indicators selected by the Issuer are clear and relevant and cover all expected benefits associated with the Eligible Loans.
- ⇒ The reporting methodology and assumptions used to report on social benefits of the Eligible Loans will be disclosed publicly.



Contribution to sustainability

Expected Impacts

The potential positive impact of the Eligible Loans on social objectives is considered to be robust.

ELIGIBLE	EXPECTED	ANALYSIS	
CATEGORY	IMPACT		
		According to the School Basic Survey conducted by Japanese Ministry of Education, Culture, Sports, Science and Technology (MEXT), the enrolment rate to the higher education in Japan reached 83.8% as of May 1 2021 ¹¹ . Despite this high entrance rate, the higher education is not provided for free in Japan including public institutions with few exception (for example, the average annual tuition fees for public universities in Japan is JPY 535,800 and the average annual tuition fee for private universities is JPY 930,943 ¹² in fiscal 2021). Given that 34.3% of all students enrolled in higher education in Japan receives scholarship from JASSO, the loan is relevant and contributes to United Nation's Sustainable Development Goals ("SDGs") Goal 4. Quality Education is a relevant topic in Japan. ¹³	
Category 2 Scholarship Loans	ROBUST	JASSO provides support for students who have difficulties to study due to the economic reasons and it therefore contributes to the "Equality of Educational Opportunities" as stipulated in the Constitution of Japan and the Basic Act on Education. JASSO offers two types of Scholarship Loans program: The Category 1 Scholarship Loans is interest free but only for students who meet the required grade and income standard (i.e., who are in extreme difficulties) whereas the Category 2 Scholarship loans are interest-bearing loans and has a more relaxed eligibility criteria than Category 1 Scholarship loans. Therefore, the Category 2 Scholarship loan broadens the accessibility to the scholarship than the Category 1 Scholarship.	

¹¹ https://www.mext.go.jp/content/20211222-mxt_chousa01-000019664-1.pdf

- ¹² https://www.mext.go.jp/a_menu/koutou/shinkou/07021403/1412031_00004.htm
- ¹³ https://www.mext.go.jp/en/policy/education/lawandplan/title01/detail01/1373799.html



ELIGIBLE CATEGORY	EXPECTED IMPACT	ANALYSIS
CATEGORT	IMPACT	
		benefit to the students with financial difficulties, it is important to
		acknowledge that the students will continue to carry the burden of repayment
		due to the interest-bearing nature of the loan.
		JASSO is a policy execution institution of the government and has
		established the Scholarship Grants Programmes that do not need to be
		repaid since fiscal year 2017, after the government's revision of the law in
		response to a series of discussions over the topics and requests from the
		society.
		Regarding the collections of repayments of the Scholarship Loans, it is
		necessary to keep the collection rate above a certain level in order to protect
		the sustainability of the scholarship programmes and the benefits of future
		scholarship applicants.
OVERALL ASSESSMENT		ROBUST



ESG Risks Identification and Management systems in place at project level

The identification and management of the environmental and social risks associated with the Eligible Loans are considered robust.

Environmental Risks

Environmental management system and environmental impact assessment

JASSO has established its own environmental policy¹⁴, in which the Issuer has set the immediate goal of reducing the amount of greenhouse gas emissions from its administrative and business activities year over year. The policy also specifies specific items to be addressed to reduce greenhouse gas emissions, such as the introduction of low-emission vehicles and energy-saving equipment. In addition, the Risk Management Policy specifies that Risk Management Committee will oversee risks relating to natural disasters that will potentially interrupt their operations¹⁵.

Social Risks

Fundamental human and labour rights

As part of its efforts to respect human rights and prevent harassment, JASSO has established internal regulations regarding the prevention of sexual harassment and other human rights violations¹⁶. These regulations define the responsibilities of each stakeholder, and state that each person concerned will make efforts to prevent and eliminate human rights violations. Furthermore, JASSO has established the Human Rights Violation Prevention Committee, which plans various measures on anti-human right violations, such as planning internal awareness-raising activities, internal training programs to prevent and eliminate human rights violations, and investigating human rights violations when they occur.

JASSO also formulated guidelines on the prevention of discrimination based on physical limitations, which is based on Japanese law on the "promotion of elimination of discrimination on the basis of disability". In addition, there is a counselor in each who responds to complaints from staff. With regard to respect for workers' rights, JASSO implemented measures based on Japanese Labour Union Law and Japanese Labour Standards Law, and concerning the illegal labour, JASSO complies with laws established based on international standards that Japan has ratified.

¹⁴ https://www.jasso.go.jp/about/disclosure/sonota/__icsFiles/afieldfile/2021/11/05/2021ondanka.pdf

¹⁵ https://www.jasso.go.jp/about/disclosure/kitei/__icsFiles/afieldfile/2021/09/14/kitei_27_16.pdf

¹⁶ https://www.jasso.go.jp/about/disclosure/kitei/__icsFiles/afieldfile/2021/04/16/kitei_17_18.pdf



Health and safety of workers

JASSO holds health committee meetings once a month at each office and the committee can discuss with company doctors on the working environment. All employees also go through stress and health checks once a year, and the interviews with company doctors and public health nurses are also conducted.

In terms of the quality of the working environment, JASSO has established rules of employment for staff and part-time staff. Furthermore, the company has established internal regulations on childcare leave for employees and on the implementation of detailed rules on parental leave for staff and detailed rules for implementing staff employment to promote the development of a workplace environment where women can play an active role. The salary level is in accordance with the salary of civil servants as stipulated by Japanese law¹⁷ ¹⁸.

Social Impact Assessment

JASSO does not conduct social impact assessment as a whole but the scholarship contributes to equal opportunities in education as stipulated in the Constitution of Japan and the Basic Act on Education, and therefore expected to have positive impacts on the society.

In addition, the operations of JASSO are carried out in accordance with the laws and regulations enacted by the parliament and the government, and the laws and regulations are appropriately amended based on the status of the operations, the opinions of the public, and the social needs.

Responsible communication with customers

JASSO provides information about their scholarship system on its website, including the interest-bearing nature of the scholarship as well as need for the repayment. The brochure explaining the nature of the scholarship and associated risks are uploaded on their website and made at public's disposal. Furthermore, such brochures are provided to scholarship students via educational institution^{19 20 21}.

JASSO also holds information sessions for students who are the recipients of scholarships or who are considering applying for scholarships in the future to explain the risks associated with the scholarship and its repayment. In addition, scholarship advisors are dispatched to high schools and other institutions throughout Japan to provide guidance on scholarships, so that students will not have to give up on entering higher education institutions for financial reasons²²²³.

¹⁷ https://www.jasso.go.jp/about/disclosure/kitei/__icsFiles/afieldfile/2021/09/14/kitei_16_02.pdf

¹⁸ https://www.jasso.go.jp/about/disclosure/kitei/_icsFiles/afieldfile/2021/04/16/kitei_16_04.pdf

¹⁹ https://www.jasso.go.jp/shogakukin/moshikomi/yoyaku/tebiki/index.html

²⁰ https://www.jasso.go.jp/shogakukin/moshikomi/zaigaku/tebiki/index.html

²¹ https://www.jasso.go.jp/shogakukin/henkan/houhou/flow/tebiki.html

²² https://www.jasso.go.jp/shogakukin/adviser/index.html

²³ https://www.shogakukinsupport.jp

March 2022



The Scholarship Counseling Center provides consultation services at any time and conducts satisfaction surveys on a regular basis.

Responsible management and after sales relations

JASSO established The Scholarship Counselor Center on their website, where the scholarship students can access to consult about their scholarship. Furthermore, scholarship students can also ask their questions in chat box as well as provide their opinions by filling in opinion form²⁴. The provided opinions are shared with all divisions involved in scholarship and ensured to be replied by the appropriate division.

In case the scholarship student faces financial difficulty during the restitution after his/her graduation (end of loan period), the student can request for 1. reduction in monthly repayment amount to 1/2 or 1/3 for maximum period of 15 years or 2. delay the restitution for maximum period of 10 years²⁵. In the event that a lawsuit arises with regards to the repayment, JASSO consults with their legal counsel and responds appropriately to the complaint.

Business ethics

Being a governmental agency, JASSO's business and activities are all regulated under related Japanese laws and regulations, such as Act on General Rules for Independent Administrative Institutions, Act on Japan Student Service Organization, Order for Enforcement of the Independent Administrative Institution Japan Student Services Organization Act, and Ministerial Ordinance of the Independent Administrative Institution Japan Student Services Organization²⁶. However, the code of conduct is not part of such related laws and regulations and not set by IASSO separately.

Under the Public Reporting Management Policy²⁷, JASSO established the whistle-blowing system as well as a responsible team to follow up and manage the issue at hand.

The Issuer receives regular audits from internal audit group and external audit firms, and a counselor is assigned to each office to receive any complaints from the staffs and anonymous complaints are also accepted. In addition, training for the counselors and compliance training for staffs is conducted regularly.

²⁴ https://www.jasso.go.jp/shogakukin/oyakudachi/toiawase/index.html

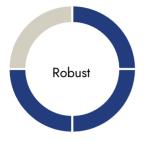
²⁵ https://www.jasso.go.jp/shogakukin/henkan_konnan/index.html

²⁶ https://www.jasso.go.jp/about/disclosure/soshiki.html

²⁷ https://www.jasso.go.jp/about/disclosure/kitei/__icsFiles/afieldfile/2021/04/16/kitei_18_05.pdf



ISSUER



JASSO was founded as an independent administrative institution on April 1, 2004 under the Ministry of Education, Culture, Sports, Science and Technology (MEXT) for the purpose of organising and integrating various student support services for higher education in Japan. JASSO comprehensively administers scholarship programs, support programs for international students, and student support programs

Integration of ESG factors in the Issuer's commitments and strategy

The Issuer's integration of ESG factors in its commitments and strategy was assessed through a complete process of rating and benchmark.

JASSO's integration of ESG factors in its commitments and strategy is considered robust in the Environmental pillar, robust in the Social pillar and robust in the Governance pillar, line with the sector average.

DOMAIN	COMMENTS	OPINION
Environment	JASSO's capacity to integrate its most material environmental factors in its strategy is considered robust. Due to the nature of its activities, JASSO's impacts on the environment through its activities is considered to be minor. Although JASSO has not received any certification for its environmental management system, it has achieved a 30% reduction in CO2 emissions by 2020 compared to 2015. These results exceed the goal of reducing CO2 emissions by 5% by 2020 compared to 2015. The Japan Student Services Organization (JASSO) has a global warming initiative that covers all employees.	Advanced Robust



	For example, when purchasing goods, JASSO strives to procure environmental-friendly	Limited
	goods through taking into account the third parties' environmental labels such as Eco Mark	
	and Ecoleaf. When selecting service providers and public construction contractors,	
	depending on the scale, JASSO considers those who carry out environmental management	
	through ISO 14001 or an environmental activity evaluation programme, or those who make	
	environmental reports as priorities.	
	Moreover, JASSO strives to choose low GHG emission fuels such as biomass fuel, city gas	Weak
	and LPG for its existing combustion equipment if they can use such low GHG emission fuels.	
	When renovating the existing combustion equipment, JASSO strives to enable them to use	
	low GHG emission fuels. For existing buildings, JASSO conducts energy usage checks, and	
	strives to reduce its energy consumption through different measures such as introducing	
	Cool Biz, using LED lighting equipment and rising awareness of the personnel. When	
	constructing buildings, JASSO strives to take into account energy saving measures.	
	Regarding the environmental impacts related to the transport of its personnel, all the	
	personnel use public transportation in principle and among them, railway is the top priority.	
	Besides, JASSO is engaged in purchasing low-emission vehicles and undertaking	
	maintenance of its cars to reduce pollution.	
Social	JASSO's capacity to integrate its most material social factors in its strategy is considered	Advanced
	robust.	
	JASSO has set the Personnel Basic Plan and commits to secure quality personnel, train them	
	and allocate them at a right position in order to implement its work. In addition, it also	
	commits to offer trainings to the personnel to improve their abilities, awareness, and	
	expertise. Furthermore, JASSO has set up an organized and systematic training plan with a	
	goal that all of the staff take at least one training per year. It also offers field-specific training	
	as necessary. As a result, currently, all staff take at least one training per year.	
	In terms of personnel evaluation, individual annual performance evaluations are carried out.	Robust
	In addition, JASSO provides personnel evaluation training and has established a system to	
	conduct evaluations by multiple evaluators. Moreover, it has also introduced evaluations of	
	the evaluators.	
	JASSO is committed to preventing and eliminating human rights violations such as sexual	
	harassment. It is also committed to abolishing discrimination against people with disabilities	
	based on the Act on Eliminating Discrimination against Persons with Disabilities. Moreover,	



	it has developed a guideline to promote the commitments and implemented measures in	Limited
	this regard such as establishing a consultation system by deploying counselors to each office,	
	promoting training and awareness raising for executives and employees, as well as	
	disciplinary measures against personnel who exhibit discriminatory behavior.	
	In addition, JASSO has an action plan to promote women's empowerment and gender	
	equality with a clear target concerning the proportion of women in managerial posts. The	
	measures implimented in this regard include establishing a reemployment system for	
	personnel who retired because of caring for their elderly or sick relatives, raising awareness	
	about systems to support thebalance between work and childcare and/or care for relatives,	
	as well as offering training to promote career advancement of the female personnel. The	Weak
	proportion of women in managerial positions at the organization has increased by 1.9% from	
	23.9% in 2019 to 25.8% in 2021, demonstrating a positive trend.	
	With regards to occupational health and safety, JASSO has carried out various initiatives for	
	all of the staff, based on the Industrial Safety and Health Act, including holding a health and	
	safety committee at each office every month to provide opportunities to discuss health and	
	safety in the workplace with industrial doctors, distributing information on safety and health	
	through its staff portal site, conducting interviews with industrial doctors and/or public health	
	nurses, setting up an external consultation office. JASSO has also allocated measures to	
	reduce stress at work such as offering stress checks for all of the personnel and mental health	
	training every year.	
	There are two labour unions composed of the personnel at JASSO. The unions bargain	
	collectively based on the Labour Union Act, the Labour Standards Act and the related laws,	
	under supervision of a director in charge of general affairs. In addition, JASSO provides	
	necessary information according to the union's request. Freedom of association is	
	guaranteed for the personnel and the part-time personnel except the managers.	
Governance	JASSO's capacity to integrate its most material governmental factors in its strategy is	Advanced
	considered robust.	
	As an independent administrative institution (Dokuritsu Gyosei Hojin), the governance	
	system of JASSO is regulated by laws such as the Act on the Japan Student Services	
	Organization, Independent Administrative Agency.	



Currently, the executives of IASSO consist of the President, four executive officers and two Robust auditors. Within the organization, the Advisory Council has been set up and consists of 11 members, including the President and academic experts, etc. Upon the request of the President, the Council discusses and advices the President on important issues such as planning of projects related to the Mid-Term Plan. Regarding internal control, the Management Council discusses and examines important policies and measures of JASSO and the internal control of the organization. In addition, the Internal Auditing Bureau which is independent from the operating divisions, conducts Limited internal audits (for example, audits concerning its operation, accounting, self-evaluation, internal document audit, personal information protection and information security) in order to investigate specific issues within the organization and to ensure the appropriateness of operations of JASSO. Moreover, an external accounting auditor audits the financial statements and the business reports (only the accounting section). In addition, in order to detect and correct systematic and individual violations of laws and regulations at an early stage, JASSO has set up a whistle-blowing system and a consultation desk that are used by Weak personnel, part-time staff, temporary staff, retirees and other individuals of interest in the organization. Regarding risk management, the Risk Management Committee, chaired by the president of JASSO, is formed and held when deemed necessary. Risk management officers conduct annual assessments to identify the risks inherent in each operational flow and their degree of impact, as well as to determine the priority of response. The officers report to the Risk Management Committee. Internal audits are also conducted for some important issues. Since reporting and deliberating is possible at the Management Council regarding matters requiring urgent attention, an internal policy has been revised to enable the Chairman to hold Risk Management Committee. Regarding information security including protection of user information, which is considered to be of high importance due to the characteristics of the organization's activities, JASSO has appointed a Chief Information Security Officer (CISO), who is responsible for overseeing information security measures. JASSO has also established the Information Security Committee to coordinate information security policies and objectives of the organization.



Management of ESG Controversies

As of February 2022, the review conducted by V.E revealed one ESG controversies against JASSO over the last four years.

As of February 2022, JASSO faces one stakeholder related ESG controversy, linked to one of the six domains we analyse:

- Business Behaviour in the criteria of "Information to customers".

Frequency: The controversy faced is considered "isolated"²⁸; in line with the sector.

<u>Severity</u>: The severity of the case, based on the analysis of the impact on both the Issuer and its stakeholders, is considered "significant"²⁹; less severe than the sector.

Responsiveness: JASSO is considered overall "reactive" ³⁰; in line with the sector.

Involvement in Controversial Activities

The Issuer appears to be not involved in any of the 17 controversial activities screened under our methodology, namely: Alcohol, Animal welfare, Cannabis, Chemicals of concern, Civilian firearms, Coal, Fossil Fuels industry, Unconventional oil and gas, Gambling, Genetic engineering, Human embryonic stem cells, High interest rate lending, Military, Nuclear Power, Pornography, Reproductive Medicine and Tobacco.

The controversial activities research provides screening of companies to identify involvement in business activities that are subject to philosophical or moral beliefs. The information does not suggest any approval or disapproval on their content from V.E.

²⁸ VE scale of assessment: Isolated / Occasional / Frequent / Persistent.

²⁹ VE scale of assessment: Minor / Significant / High / Critical.

³⁰ VE scale of assessment: Non-communicative / Reactive / Remediative / Proactive.



METHODOLOGY

In V.E's view, Environmental, Social and Governance (ESG) factors are intertwined and complementary. As such they cannot be separated in the assessment of ESG management in any organisation, activity or transaction. In this sense, V.E provides an opinion on the Issuer's ESG performance as an organisation, and on the processes and commitments applicable to the intended issuance.

Our Second Party Opinions (SPOs) are subject to internal quality control at three levels (Analyst, Project Manager and Quality Reviewer). If necessary, this process is complemented by a final review and validation by the Expertise Committee and Supervisor. A right of complaint and recourse is guaranteed to all companies under our review.

COHERENCE

Scale of assessment: not coherent, partially coherent, coherent

This section analyses whether the activity to be financed through the selected instrument is coherent with the Issuer's sustainability priorities and strategy, and whether it responds to the main sustainability issues of the sector where the Issuer operates.

ISSUANCE

Alignment with the Green and/or Social Bond Principles

Scale of assessment: Not aligned, Partially aligned, Aligned, Best Practices

The Framework has been evaluated by V.E according to the ICMA's Social Bond Principles - June 2021 ("SBP") and on our methodology based on international standards and sector guidelines applicable in terms of ESG management and assessment.

Use of proceeds

The definition of the Eligible Projects and their sustainable objectives and benefits are a core element of Green/Social/Sustainable Bonds and Loans standards. V.E evaluates the clarity of the definition of the Eligible Categories, as well as the definition and the relevance of the primary sustainability objectives. We evaluate the descriptions of the expected benefits in terms of relevance, measurability and quantification. In addition, we map the potential contribution of Eligible Projects to the United Nations Sustainable Development Goals' targets.

Process for evaluation and selection

The evaluation and selection process is assessed by V.E on its transparency, governance and relevance. The eligibility criteria are assessed on their clarity, relevance and coverage vs. the intended objectives of the Eligible Projects.

Management of proceeds

The process and rules for the management and the allocation of proceeds are assessed by V.E on their transparency, traceability and verification.



Reporting

The monitoring and reporting process and commitments defined by the Issuer are assessed by V.E on their transparency, exhaustiveness and relevance, covering the reporting of both proceeds' allocation and sustainable benefits (output, impact indicators).

Contribution to sustainability

Scale of assessment: Weak, Limited, Robust, Advanced

V.E's assessment of activities' contribution to sustainability encompasses both the evaluation of their expected positive impacts on environmental/social objectives, as well the management of the associated potential negative impacts and externalities.

Expected positive impact of the activities on environmental/social objectives

The expected positive impact of activities on environmental/social objectives to be financed by the Issuer or Borrower is assessed on the basis of:

i) the relevance of the activity to respond to an important environmental/social objective for the sector of the activity;³¹

ii) the scope of the impact: the extent to which the expected impacts are reaching relevant stakeholders (i.e. the issuer, its value chain, local and global stakeholders);

iii) the magnitude and durability of the potential impact of the proposed activity on the environmental/social objectives (capacity to not just reduce, but to prevent/avoid negative impact; or to provide a structural/long-term improvement);

iv) for environmental objectives only: the extent to which the activity is adopting the best available option.

ESG risk management for eligible activities

The identification and management of the potential ESG risks associated with the eligible projects/activities are analysed on the basis of V.E's ESG assessment methodology, international standards and sector guidelines applicable in terms of ESG management and assessment.

ISSUER

Issuer's ESG Performance

Scale of assessment of ESG Performance: Weak, Limited, Robust, Advanced

NB: The Issuer's level of ESG performance (i.e. commitments, processes, results of the Issuer related to ESG issues), has been assessed through a complete process of rating and benchmarking developed by V.E. The Issuers ESG performance has been assessed by V.E on the basis of its:

• Leadership: relevance of the commitments (content, visibility and ownership).

³¹ The importance of a specific social need at country level is assessed on the basis of the country performance on the priority SDG that the project is targeting using data from Sachs, J., Schmidt-Traub, G., Kroll, C., Lafortune, G., Fuller, G., Woelm, F. 2020. The Sustainable Development Goals and COVID-19. Sustainable Development Report 2020. Cambridge: Cambridge University Press.



- Implementation: coherence of the implementation (process, means, control/reporting).
- Results: indicators, stakeholders' feedbacks and controversies.

Management of Stakeholder Related ESG Controversies

V.E defines a controversy as public information or contradictory opinions from reliable sources that incriminate or make allegations against an issuer regarding how it handles ESG issues as defined in V.E ESG framework. Each controversy may relate to several facts or events, to their conflicting interpretations, legal procedures or non-proven claims.

V.E reviewed information provided by the Issuer, press content providers and stakeholders (partnership with Factiva Dow Jones: access to the content of 28,500 publications worldwide from reference financial newspapers to sector-focused magazines, local publications or Non Government Organizations). Information gathered from these sources is considered as long as it is public, documented and traceable.

V.E provides an opinion on companies' controversies risks mitigation based on the analysis of 3 factors:

- Frequency: reflects for each ESG challenge the number of controversies that the Issuer has faced. At corporate level, this factor reflects on the overall number of controversies that the Issuer has faced and the scope of ESG issues impacted (scale: Isolated, Occasional, Frequent, Persistent).
- Severity: the more a controversy is related to stakeholders' fundamental interests, proves actual corporate responsibility in its occurrence, and have caused adverse impacts for stakeholders and the company, the higher its severity is. Severity assigned at the corporate level will reflect the highest severity of all cases faced by the company (scale: Minor, Significant, High, Critical).
- Responsiveness: ability demonstrated by an Issuer to dialogue with its stakeholders in a risk management perspective and based on explanatory, preventative, remediating or corrective measures. At corporate level, this factor will reflect the overall responsiveness of the company for all cases faced (scale: Proactive, Remediate, Reactive, Non- Communicative).

The impact of a controversy on a company's reputation reduces with time, depending on the severity of the event and the company's responsiveness to this event. Conventionally, V.E's controversy database covers any controversy with Minor or Significant severity during 24 months after the last event registered and during 48 months for High and Critical controversies.

Involvement in Controversial Activities

17 controversial activities have been analysed following 30 parameters to screen the company's involvement in any of them. The company's level of involvement (Major, Minor, No) in a controversial activity is based on:

- An estimation of the revenues derived from controversial products or services.
- The specific nature of the controversial products or services provided by the company.



V.E'S ASSESSMENT SCALES

Scale of assessment of Issuer's ESG performance or strategy and financial instrument's Contribution to sustainability		Scale of assessment of financial instrument's alignment with Green and/or Social Bond and Loan Principles	
Advanced	Advanced commitment; strong evidence of command over the issues dedicated to achieving the sustainability objective. An advanced expected impact combined with an advanced to robust level of ESG risk management & using innovative methods to anticipate new risks.	Best Practices	The Instrument's practices go beyond the core practices of the ICMA's Green and/or Social Bond Principles and/or of the Loan Market Association's Green Loan Principles by adopting recommended and best practices.
Robust	Convincing commitment; significant and consistent evidence of command over the issues. A robust expected impact combined with an advance to robust level of assurance of ESG risk management or an advanced expected impact combined with a limited level of assurance of ESG risk management.	Aligned	The Instrument has adopted all the core practices of the ICMA's Green and/or Social Bond Principles and/or of the Loan Market Association's Green Loan Principles.
Limited	Commitment to the objective of sustainability has been initiated or partially achieved; fragmentary evidence of command over the issues. A limited expected impact combined with an advanced to limited level of assurance of ESG risk management; or a robust expected impact combined with a limited to weak level of assurance of ESG risk management; or an advance expected impact combined with a weak level of assurance of ESG risk management.	Partially Aligned	The Instrument has adopted a majority of the core practices of the ICMA's Green and/or Social Bond Principles and/or of the Loan Market Association's Green Loan Principles, but not all of them.
Weak	Commitment to social/environmental responsibility is non-tangible; no evidence of command over the issues. A weak expected impact combined with an advanced to weak level of assurance of ESG risk management or a limited expected impact with a weak level of assurance of ESG risk management.	Not Aligned	The Instrument has adopted only a minority of the core practices of the ICMA's Green and/or Social Bond Principles and/or of the Loan Market Association's Green Loan Principles.



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