

Tokyo International Exchange Center (TIEC)

Residential Guide

General Information, Rules and Regulations

Introduction

Residents in Tokyo International Exchange Center (hereinafter referred to as “TIEC”) must carefully read “the Matters to be Observed to Use TIEC”, follow them and coordinate to maintain the comfortable living environment for all residents.

In the event of uncertainties in the expressions, interpretations or other aspects of the Japanese and English texts of the Residence Guide, the Japanese version shall prevail.

Contents

I . Outline of Tokyo International Exchange Center

1. Contact information	1
2. Facilities and Equipment	2
3. The Administration Office	4
4. The Disaster Prevention Center	4
5. Japanese students	5

II . Rules to Be Observed in TIEC (Resident Regulations)

1. Moving-in and moving-out	5
2. The Length of stay (permitted period of residence)	6
3. Entrance fee and rent	6
4. Utility fees (electricity, water and gas charges)	7
5. Rooms for residence	8
6. Long stay-over, trip or temporary home return	11
7. Sickness, injury, etc.	11
8. Notification	11
9. Telephone	11
10. Internet	11
11. Mailings, etc.	11
12. Cars	12
13. Bicycles, motorcycles, etc.	12
14. Gathering, parties, etc.	13
15. TV reception, newspaper, etc.	13
16. International Students Society, etc.	13
17. Disaster prevention	13
18. Entrance to the rooms by the staff	14

19.	Nuisance behaviors / annoying activities	14
20.	Prohibition of keeping pets	14
21.	Accommodations	14
22.	Compensation	15
23.	Expulsion orders	16
24.	Moving-out procedures	17
25.	Extension procedures	17

III. How to Use Common Facilities and Equipment, etc.

1.	Lounge	18
2.	Laundry rooms (available only for Hall A for singles)	18
3.	Common kitchen (available only for Hall A for singles)	18
4.	Garbage	18
5.	Use of common facilities	19
6.	Room key (cylinder lock) , IC tag and card key	21

All forms in this guide are provided at the Administration Office.
Some forms are available for downloading from the website below.

<https://www.jasso.go.jp/en/kyoten/tiec/residence/guide.html>

I . Outline of Tokyo International Exchange Center

1. Contact information

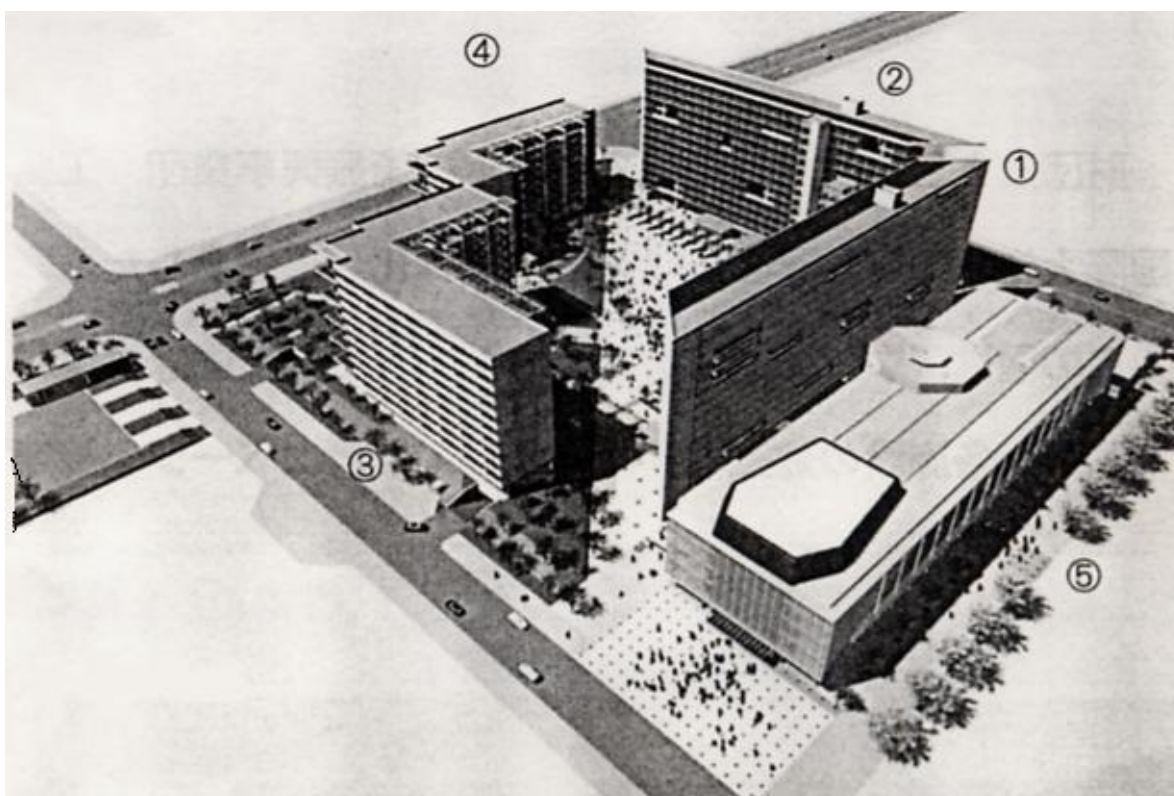
Name: Japan Student Services Organization (JASSO)

Tokyo International Exchange Center (TIEC)

Address: 2-2-A, 2-2-B, 2-2-C, 2-2-D Aomi, Koto-ku, Tokyo Japan 135-0064

Telephone: 03-5520-6000 (Administration Office)

Website: <https://www.jasso.go.jp/ryugaku/kyoten/tiec/index.html>



- ① Residence Hall A
- ② Residence Hall B
- ③ Residence Hall C
- ④ Residence Hall D
- ⑤ Plaza Heisei

2. Facilities and equipment

(1) Residence Hall A

It has 14 floors and one basement: 330 rooms for singles

Floor	Room description	Facilities and equipment
2~14	Rooms for residence (20.0m ²)	Shower/ Toilet, Washstand/ Sink/ Bed/ Mattress/ Desk/ Closet/ Bookshelf/ Chair/ Coffee table with wheels/ Refrigerator/ Convection microwave oven/ Air conditioner/ Laundry pole/ Shoebox/ Intercom/ Trash can
2~14	Lounges (common use)	Desks/ Chairs
2~14	Common kitchen (common use)	Dining tables/ Chairs/ Cooking stove/Microwave/Toaster oven
2~14	Laundry rooms (common use, coin-operated)	Washing machine/Drying machine
1	Japanese language seminar room/ Study rooms/ Cooking instruction room/Japanese-style room/ Restroom/ Garbage dump(for recyclables or incombustible garbage) / Garbage disposal chute / Mail boxes/Delivery boxes	

(2) Residence Hall B

It has 14 floors and one basement: 300 rooms for singles

Floor	Room description	Facilities and equipment
2~14	Rooms for residence (30.0m ²)	Shower/ Toilet/ Washstand/ Kitchen (equipped with cooking stove)/ Bed/ Mattress/ Closet/ Bookshelf/ Desk/ Chair/ Coffee table with wheels/ Refrigerator/ Convection microwave oven/ Washing & drying machine/ Air conditioner/ Laundry pole/ Shoebox/ Intercom / Trash can
2~14	Lounges (common use)	Desks/ Chairs
1	Convenience store/ Music rooms (A/B)/ Art and Craft room/ Multi-purpose room/ RA secretariat/ Restroom/ Mail boxes/ Delivery boxes	

(3) Residence Hall C

It has 11 floors and one basement: 110 rooms for couples and families

Floor	Room description	Facilities and equipment
2~11	Rooms for residence (80.0m ²)	Bath/ Toilet/ Washstand/ Kitchen(equipped with cooking stove& oven)/ Beds/ Mattresses/ Sofa/ Dining table/ Desk/ Chair/Bookshelf/Study room/ Storage unit/ Floor heating (only in the living room)/ Refrigerator/Convection microwave oven/ Mirror stand/ Closet/ Air conditioner/ Washing& Drying machine/Laundry pole/Shoebox/ Intercom / Trash can
1,2,4,6,8,10	Lounges (common use)	Sofas and tables/ TV/ Restroom/ Sink
1	Recreation room/ Mail boxes/ Delivery boxes	
B 1	Parking lot for residents/ Bicycle parking area for residents/ Garbage dump(for recyclable and incombustible garbage)	

(4) Residence Hall D

It has 9 floors and one basement: 56 rooms for couple and families

Floor	Room description	Facilities and equipment
2~8	Rooms for residence (100.0m ²)	Bath/ Toilet/ Washstand/ Kitchen (cooking stove& oven)/ Beds/ Mattresses/ Sofa/ Dining table/Desk/ Chairs/ Bookshelf/ Study room/ Children's room/ Storage unit/ Floor heating (only in the living room)/ Refrigerator/Convection microwave oven/ Mirror stand/ Closet/ Air conditioner/ Washing& Drying machine/Laundry pole/Shoebox/ Intercom / Trash can
1,3,5,7	Lounges(common use)	Sofas and tables/ TV/ Restroom/Sink
1	Play room/Mail boxes/ Delivery boxes/Garbage disposal chute	
B 1	Parking lot for residents/ Bicycle parking area for residents/ Garbage dump(for recyclable and incombustible garbage)	

(5) Plaza Heisei:

It has 5 floors and one basement

Floor	Facility description
5	
4	Meeting rooms (1~5)/Gymnasium
3	International conference hall/Media Hall/Training room/ Trainees lodging rooms
2	JASSO office rooms/Trainees lodging rooms
1	Administration Office (in charge of residence management)/ Disaster Prevention Center/ JASSO Office rooms
B 1	Pay parking lot for visitors

(6) Outdoor Sports Ground

Floor	Description	Facilities and equipment
Outdoor	Outdoor sports ground	Futsal goals
1	Clubhouse	Locker rooms/Shower rooms/Restroom

3. The Administration Office (1st floor of Plaza Heisei)

The Administration Office is in charge of resident management. The Administration Office staff members conduct various administrative and clerical activities to support the residents in TIEC and their daily lives. They post notifications on the bulletin board, send messages to residents by e-mail or post them into your mail boxes, so you need to check them out every day. They rents a vacuum cleaner and steam iron/ iron board for residents.

[Working hours] 9:00~18:00 (regular day off Sundays, 12/29-1/3)

TEL: 03-5520-6000

E-mail: tiec@tokyu-nasic.jp

4. The Disaster Prevention Center (1st floor of Plaza Heisei)

At the Disaster Prevention Center, security guards station around the clock and undertake the following duties.

- (1) Reservations for common use facilities (only when the Administration Office is closed)
- (2) Navigation or other assistances when a resident call an ambulance.

(3) Issue of temporary parking permits for moving

(4) Cart rental

(5) Support in case of cylinder lock or IC tag(only when the Administration Office is closed)

If you have any trouble when the Administration Office is outside of business hours, you can consult at the Disaster Prevention Center. (If they cannot provide the service as you require, please contact the Administration Office later.)

5. Japanese students (assistants for international students and others)

Some Japanese students live in the residence halls to support international students and researchers in TIEC.

If you need some help with your daily life in Japan, feel free to ask them. However, please refrain from contacting them at midnight except an emergency.

II. Rules to be Observed in TIEC (Resident Regulations)

1. Moving-in and moving-out (commencement and termination of living in TIEC)

- (1) After you have been approved to move into TIEC, you must attend a move-in orientation before moving in.
- (2) Co-residents in Hall C and Hall D are required to move in at the same time as the applicant. However, if they are unable to move in simultaneously due to unavoidable reasons, a delay of up to approximately one month may be permitted when notified in advance. (Even in this case, the residence period is based on the dates shown on the Residence Permit and cannot be changed.) If they cannot move in by the declared date, they may be disqualified from tenancy, including the applicant.
- (3) After moving in TIEC, all residents, both Japanese and non-Japanese, must submit the Moving-in Notification to Koto Ward Office within 14 days from the date they start living in TIEC.

[Koto City Office] Address: 4-11-28, Toyo, Koto Ward, Tokyo Phone : 03-3647-9111

- (4) Before moving out of TIEC, you must submit the “Moving-out Notification” with the signature and seal of the person in charge of your university/ institution to the Administration Office at least one month before the date of moving out.
- (5) Clean your room and restore it to its original state when you move out. And when moving out, do not leave your belongings in TIEC. After you move out and return the key (cylinder lock) and IC tag, the items that you left behind will be discarded as garbage. It might be possible for you or your university/ institution to be charged for the costs of removal and

disposal of those items or of cleaning of the room in case that your room is not cleaned up.

2. The Length of stay(permitted period of residence)

The period of stay is written in the “Permit for Residence”.

3. Entrance fee and rent

(1) Entrance fee

Residents are required to pay the entrance fee which is equivalent of one month rent, regardless of the length of the permitted period of residence. It should be paid within one month from the first day of your residence permit. If you do not pay the entrance fee for two months from the first day of your residence permit, your residence permit will be invalidated and you will be obliged to move out of your room. Additionally, Entrance fee is non-refundable.

(2) Rent

The table of respective monthly rents is listed below. If your first /last day of your **Permitted Period of Residence** is in the middle of the month, the rent will be assessed on a daily rate. **You will be charged rent from the first day of the Permitted Period of Residence, not from the date when you actually move in TIEC.** If you fail to pay rent for three months or more, your residence permit will be invalidated and you will be obliged to move out of your room.

Rent (monthly fee)

Room Type	International Student	Japanese Student	Researcher
Residence Hall A	¥35,000	¥56,000	¥62,000
Residence Hall B	¥52,000	¥70,000	¥78,000
Residence Hall C	¥74,500	¥101,000	¥112,000
Residence Hall D	¥86,500	¥118,000	¥129,500

(3) **Rent payment method**

- ① Rent is to be withdrawn from your bank account. It will be withdrawn automatically from the bank account you requested to use, added bank transfer fee(110 yen), on the 6th (or the following business day when the 6th day falls on a Saturday, Sunday or national holiday) every next month. Of the month of

moving in or moving out, rents cannot be withdrawn from your bank account, along with the entrance fee payment, so you have to pay the fees with handling fee by the payment slips from the Administration Office at a convenience store. The payment handling fee is 671 yen, and the total amount of the payment is 50,000 yen or more, you are to pay 200-yen revenue stamp.

You are requested to register your bank account for automatic debits from your bank account at the Administration Office when you move in. The 110-yen bank transfer fee shall be borne by you.

- ② In the case of failure of bank account registration due to a wrong bank account name or the seal, automatic deduction cannot be made in the following month, so you have to pay by the payment slips from the Administration Office at a convenience store as in the case of the first month of moving in.
- ③ Due to insufficient funds in your bank account, the withdrawal cannot be made correctly, you have to pay by the payment slip issued by the Administration Office. You have to add the fee of failed bank transfer (110 yen), payment handling fee (671yen), and 200-yen revenue stamp if the total amount of the payment is 50,000 yen or more.

4. Utility fees (electricity, water and gas fees)

There are 2 types of contracts:

- (1) The utilities requiring individual contracts and
- (2) Utilities contracted under the TIEC's name

	Hall A	Hall B	Hall C	Hall D
① Electricity (for room power)	(1)	(1)	(1)	(1)
② Electricity (for electric water heater)	(1)	(1)		
③ Gas			(1)	(1)
④ Water	(2)	(2)	(2)	(2)

(1) The utilities requiring individual contracts

- ① Electricity (for room power) and
- ② Electricity (for electric water heater)
 - Contracts should be made under the resident's individual Name.
 - Contracts for ① Electricity (for room power) and ② Electricity (for electric water heater) cannot be combined into a single contract.
 - The Administration office will apply contract on behalf of the residents under the residents' name.
 - The contract starts two days before the first day of the Permitted Period of

Residence, not move-in date. (Basic charges will begin to accrue from the same day. Due to equipment inspections before moving in, some usage charges may also accrue from the same day.)

- Payment must be made by credit card. When you complete the move-in procedures, make sure to register your phone number and credit card information etc. to the supply company. Payments should be made monthly and without delay.
- TIEC will not be involved in any contract or payment disputes.

③ Gas

- Contracts should be made under the resident's individual Name.
- The Administration office will apply contract on behalf of the residents under the residents' name.
- The contract starts from the first day of the Permitted Period of Residence, not move-in date. (Basic charges will begin to accrue from the same day. Due to equipment inspections before moving in, some usage charges may also accrue from the same day.)
- The gas will be available from the afternoon of the date after the gas valve is opened by the supply company. The resident must be present for the visit. If it is difficult for you to be present on the day, please contact the Administration Office in advance.
- Payment must be made by credit card. When you complete the move-in procedures, make sure to register your phone number and credit card information etc. to the supply company. Payments should be made monthly and without delay.
- TIEC will not be involved in any contract or payment disputes.

(2) Utilities contracted under the TIEC's name

④ Water

- Contracted under the name of TIEC, so the residents do not need to contract individually.
- The cost will be billed by the Administration office based on actual usage, and payment is generally by bank withdrawal.
- For account registration and payment method, please refer to 3. Entrance fee and rent (3) Rent payment method on page 6.

5. Rooms for residence

(1) Depending on the rooms in TIEC, there are some differences of the types of the

bathrooms (only with showers or equipped with bath tubs), directions (cardinal directions), the equipment installed, and so on.

- (2) The superintendent of TIEC designates rooms for the residents. You cannot choose a room or change your rooms.
- (3) The key (cylinder lock) and the IC tag are lent to the residents from the first date of the permitted period of residence. You must not lend your keys to the non-residents of the room and must return them when vacating your room. When you lose your key, you need to pay for reissuing the key.
- (4) **Residents must not allow anyone or pets who are not the residents (incl. friends or family members with no residence permit) to enter and/or stay in all of TIEC building including residents' room from 11:00 p.m. to 6:00 a.m. When you violate the rule, you will be requested to move out of your room.**
 - ① The visiting hours for people from outside of TIEC (your friends or family members, etc. with no residence permit) is from 6:00 a.m. to 11:00 p.m. You must not allow anyone other than yourself to enter and/or stay in all of TIEC building including residents' room from 11:00 p.m. to 6:00 a.m.
 - ② You must not lend your own room to other people nor allow anybody who has no residence permit to live in your room.
 - ③ You must NOT have any pets or bring flammable items into your room. Do not feed stray cats or wild birds such as pigeons.
- (5) Residents in Hall A for singles are not permitted to cook in their rooms.
- (6) Residents must not bring any hazardous goods such as explosives into their rooms.
- (7) Residents are not permitted to smoke in their rooms (including the balconies) and indoor common facilities.
- (8) Residents should be careful with fires and prevent disasters.
- (9) Residents are individually responsible for the management and cleaning of their rooms. The Administration Office rents a vacuum cleaner for room cleaning. Residents must keep their rooms clean and prevent infestation and breeding of cockroaches, rats, bed bugs, and other vermin. If the Administration Office determines that other rooms or

buildings will be affected by the vermin, residents will be charged extra fee as pest control cost.

- (10) You are not permitted to refurbish or redecorate your rooms. In the event of making any modifications to your room, you have to return it to its original state and the expense is to be paid by you.

Residents are requested to take good care of all the furniture and appliances in their rooms and should not take any of them out of their rooms (including your doorway and your balcony).

In the event of violating the rule and damage or loss of these items, you must pay for the compensation fee. When you vacate your room, you have to return all the equipment in your room and return your key (cylinder lock) and your IC tag which you have during your permitted period of residence. You have to pay for compensation of actual expenses in case either of them is broken or lost.

- (11) When residents move out, they must clean their rooms, put all equipment in order, and allow the staff member from the Administration Office to check their rooms.

- (12) Consumables

The light bulbs and batteries of appliances inside the room are consumables. After occupying the room, you are requested to purchase a new one and attach it by yourself once it is expired. When vacating the room, you are requested to make sure that all the light bulbs and batteries are in working condition for the next resident. If you are not sure the model numbers and standards of consumables, you can ask the Administration Office.

- (13) Toilet

Some toilets are equipped with electric bidets depending on the rooms. If your toilet is equipped with electric bidet, and has been already broken when you move in, or will be broken, TIEC does not or will not offer any repair service.

If you would need the device, you can install them by paying all the expenses. Besides, if you have installed your own electric bidet to the toilet, you have to remove yours and install the original device to the toilet when you move out.

The residents should not carry out the installation, removal and restoration work to original conditions of the bidet themselves. Instead, they should purchase the installation service from the retailer or hire a professional contractor to perform the work. Additionally, residents must inform the Administration Office about the planned work in advance and submit a work notification. In the event of water

leakage caused by the bidet, all repair costs will be borne by the residents. This includes the costs for interior restoration work and electrical work for the affected lower floors, as well as any personal liability expenses.

- (14) Since there is no storehouse for the residents' personal use in TIEC, you have to keep all your belongings in your room. Do not leave your belongings in your doorway or in your balcony.

6. Long stay-over, trip or temporary home return

When you plan to temporarily returning to your home country or stay for three or more nights outside TIEC, please submit a "Nights Away Notification" to the Administration Office. This is to ensure that you can always be contacted in case of emergencies or for disaster response purposes. Applicants of Hall C and Hall D, as well as their family members, are required to submit a "Nights Away Notification" if they are away from TIEC for more than three nights.

7. Sickness, injury, etc.

In the event of sudden illness or injury, residents are requested to contact the Administration Office immediately. When it is closed, contact the Disaster Prevention Center or Japanese students.

8. Notification

Residents can place a notice in the designated place with a permission from the Administration Office in advance. . If you post anything without the permission, it will be removed.

9. Telephone

Telephone line is not installed. Also, residents are not allowed contract new telephone line. In emergency, residents can call the Administration office or the Disaster Prevention Center by intercom on their rooms.

10. Internet

For using the Internet with wired LAN in their rooms, residents are requested to contract with Internet service provider by themselves. The provider will be INVOICE.co.ltd. only. If you establish a contract with the Internet service provider, you have to terminate the contract and complete all the payments for the Internet access when you move out from TIEC.

11. Mailings, etc.

Ordinary mails are delivered to respective mail boxes. Parcels and courier deliveries will be stored in the delivery boxes on the first floor of respective Residence Halls. In case of your absence, registered mails will be returned to the Harumi Post Office which is responsible for this area. You are requested to contact the post office by telephone before going and collect them or ask the person in charge at the post office for redelivery.

The Administration Office do not receive or keep any personal mailings for residents.

[Harumi Post Office] Address: 4-6-26 Harumi Chuo-ku, Tokyo Phone: 0570-943-844

12. Cars

TIMES24 CO., LTD. manages the car parking area. If you wish to apply, please contact and contract with them directly. A parking lot for residents will be available only if there are vacant spots.

If there are no vacancies for resident only parking spaces, residents will be given a general customer parking space use permit and applied monthly parking contract for general customers. At the time of contract, you have to pay the issuance fee for Certificate of approval for use of a parking lot (6,600 yen (Including tax)) and the deposit which is equivalent of one month parking fee. The deposit will be refunded if the contract is canceled. Cars must be parked on the designated spaces respectively in the basement parking lot of the Hall C for couples and families. Unregistered cars will be deemed as hourly parking and charged hourly parking fee. TIEC do not bear any liabilities for theft or any damage, so the owners should be responsible for their vehicles and keep them locked without fail.

Residents Only Parking fee (monthly*)

International student	Researcher, Japanese student
¥8,800(Including tax)	¥13,200(Including tax)

*Only on monthly rate (no daily rate)

*Monthly parking contract for general customer parking spaces has different monthly fee.

*The parking fees are subject to change with prior notice.

13. Bicycles, motorcycles, etc.

Residents have to register for their bicycles and motorcycles if they want to park within the premises of TIEC. After you move in, you need to go to the Administration Office for registration along with your bicycle or motorcycle and the bicycle registration certificate for anti-theft purposes. A resident can register only one bicycle and one motorcycle. You have to park your bicycle or motorcycle in the parking area of your Residence Hall. (The first floors of Halls A and B (the roadside) and the basements of Halls C and D.) Cycles parked outside of the designated parking spaces, such as the one parked in your doorway, will be removed. Unregistered bicycles or motorcycles will be deemed as being dumped

illegally and will be removed or disposed of at any time. TIEC do not bear any liabilities for theft or any damage, so the owners should be responsible for their bicycles or motorcycles and keep them locked without fail. Also, do not park your bicycles or motorcycles illegally outside the premises of TIEC.

14. Gatherings, parties, etc.

In the event of holding a gathering or a party, etc. inside TIEC, the residents need to choose someone in the group as the person in charge and submit the “Gathering and Facility Use Request” to the Administration Office one week before the event.

15. TV reception, newspaper, etc.

When purchasing a TV and receiving TV stations, or subscribing to newspapers, residents have to deal directly with the respective companies for the contract or payment.

If you establish a contract with the companies by yourself, you have to terminate the contract and complete all the payments for the fees when you move out.

16. International Student Society, etc.

Residents can set up an International Student Society inside TIEC with a permission of the Superintendent. The terms and conditions for the International Student Society may be set out with the approval of the Superintendent.

At present, the “RA Secretariat” has been set up with RAs and take the lead in conducting various activities.

17. Disaster prevention

Residents must constantly pay attention to prevent disasters, cooperate with other members and staff to make an effort to protect TIEC from disasters and observe the following rules.

- (1) Residents are prohibited to use an oil heater or a gas burner inside their rooms as they create fire hazards.
- (2) Smoking is prohibited in all rooms for residence (including the balcony) and indoor common facilities. Residents can smoke only in the designated smoking areas.
- (3) Residents must check the locations of the emergency exit, fire-alarm box and fire extinguisher regularly.

Residents must not use or touch these equipment except in an emergency.

- (4) In the event of detecting a fire, you need to inform all residents of the fire by pressing for fire alarm, evacuate and cooperate for rescue under the instruction of the staff.
- (5) Residents are prohibited by law to place goods in passage ways such as corridors or escape ladders. Residents must not place any items except the laundry pole and the

laundry in the balcony which may impede the evacuation route, with exception of a laundry pole or laundry.

- (6) Japan is the Earthquake country. Residents are encouraged to participate in an emergency drill to be prepared for such disasters. When an earthquake occurs, elevators will stop working, so the residents are requested to use escape stairs.

18. Entrance to the rooms by the staff

- (1) At times, it might be necessary for the Administration Office or the Disaster Prevention Center staff to enter their rooms, with the permission of the residents beforehand, especially for the sake of the appropriate management and operation of TIEC, so the residents are requested to cooperate with the staff in this regard.
- (2) According to the regulation, it is necessary to enter the rooms to inspect any firefighting equipment by law or for the management of the facilities, they will be informed in advance of the date and time on which they have to allow the staff to enter their rooms. In that case, the staff might enter their rooms without their attendance.
- (3) In case of emergencies, such as a fire, water leakage, the staff might enter in any rooms without the permission of the residents.

19. Nuisance behaviors / annoying activities

Do not make loud noises which could disturb others, such as shouting inside or outside the building, turning up the volume of TV or speaker and playing musical instrument loudly. You have to be very careful about the noises particularly at midnight or early morning (22:00 ~ 8:00).

It is prohibited that residents bring in hazardous materials or something malodorous that causes public nuisance, leaving pests unattended and allow them to breed, or disturb the safety, order, morals or comfortable community in TIEC.

No property may be left unattended on the premises. Please do not leave items unattended in an attempt to give them away.

20. Prohibition of keeping pets

Residents are prohibited to keep dogs, cats or other pets inside TIEC.

Do not feed stray cats or birds on the premises.

21. Accommodations

- (1) TIEC has special trainee lodging rooms and guest rooms.

[Eligible persons]

- ① Special trainee lodging rooms (For singles)

- Lecturers and related personnel of the events held in Plaza Heisei
- International students who are not the residents of TIEC
- Fellows of "Follow-up Research Fellowship" program
- Resident's family members within the third degree of kinship
- Former TIEC residents

② Guest rooms (For couples or triple use)

- Former TIEC residents
- Resident's family members within the third degree of kinship

[Family members within the third degree of kinship]

Resident's "great-grandfather and great-grandmother", "great-grandchild and his/her spouse", "uncle and aunt and his/her spouse", or "nephews/nieces and his/her spouse"

Resident's spouse's "great-grandfather and great-grandmother", "great-grandchild", "uncle and aunt", or "nephews/nieces"

(2) The period of stay shall be within 30 days.

(3) If you want to use these rooms, you have to submit the "Temporary Stay Request" to the Administration Office. You need to pay the accommodation fee prescribed below in advance. The bank transfer fee (the handling fee, etc.) shall be borne by you.

Accommodation fee (per night)

Room Type	International Student satisfies conditions stated in Section 21(1)	Resident's Family Member, etc. (within the 3rd degree)
Trainee Lodging Room (for one person' /22㎡) [Plaza Heisei]	¥4,235 (Including tax)	¥8,470 (Including tax)
Guest room (for twin or triple use/120㎡) [9 th floor of Hall D]	¥13,640 (Including tax)	¥27,280 (Including tax)

22. Compensation

In the event of damage of the facilities, equipment, or the loss of items in TIEC intentionally or negligently by the residents or their visitor(s), the residents must pay for

the compensation fee.

23. Expulsion orders

Under the conditions stated below, the Superintendent has the authority to order the residents to vacate their rooms of TIEC.

If you are ordered to leave your room, you need to vacate your room within one week.

- (1) Whoever fails to pay rents or the water utility fees for three months or more.
- (2) Whoever fails to pay the entrance fee for two months from the first date of the permitted period of residence.
- (3) Whoever loses the status of residence in TIEC such as registered absence from school, and loss of school registration.
- (4) Whoever violates the rules and regulations with respect to the maintenance of facilities, equipment and fixtures, along with the statement listed below.
 - ① Whoever allows people who are not written in the “Permit for Residence” to enter and/or stay in all of TIEC building including residents’ room from 11:00 p.m. to 6:00 a.m..
 - ② Whoever rents or assigns the whole or part of their room to other people.
 - ③ Whoever uses their room for the purposes other than living in.
 - ④ Whoever modifies any of the equipment or fixtures inside their room.
 - ⑤ Whoever cooks inside a room of Hall A (neither an electric cooker nor a gas burner can be used).
 - ⑥ Whoever brings in any explosive materials or other dangerous materials.
 - ⑦ Whoever do not use their rooms in good condition (e.g. who did not respond appropriately after vermin infestation).
- (5) Whoever does not perform the obligatory compensation.
- (6) Whoever is deemed to be in a condition that is inappropriate for living together with other residents in TIEC due to illness or other hygiene reasons.
- (7) Whoever misbehaves and disturb the order of the community of TIEC considerably.
- (8) Whoever misbehaves and disturb the public order of TIEC considerably.
- (9) Whoever violates the Law of Japan.
- (10) Whoever the Superintendent has determined that it is necessary for them to leave TIEC for other reasons.
- (11) Whoever lives in TIEC as a RA, has neglected their responsibility for RA activities or failed to complete their reporting duties.
- (12) Possession of weapons or illegal drugs such as marijuana, cocaine and heroin.
- (13) Having cooperative relationships with someone at organizations related to smuggling or illegal migrations, and organized crime groups.

24. Moving-out procedures

(1) Residents have to submit a 'Moving-out Notification' to the Administration Office at least one month before the date of moving out, regardless of the date is ahead of time or the end of the expiration date of the permitted period of residence.

You should note that if you do not submit the 'Moving-out Notification' at least one month before the date of moving out, the Administration Office will set your 'date of moving out' (the final day for which fees are incurred) to a date no earlier than one month after the date of receipt and will charge the rent (calculated on a daily basis) and water utility fees that would have been incurred until that date of moving out.

Please note that once you have submitted 'Moving-out Notification', you can't change the date of moving out.

(2) Residents are required to attend the inspection of any damage on equipment of the rooms prior to vacating their rooms. In the event of damage of the facilities, equipment, or the loss of items in TIEC intentionally or negligently by the residents or their visitor(s), the residents must pay for the compensation fee.

(3) Residents have to clear all the payments of water utility fees following the Administration Office instruction before moving out.

(4) The Administration Office will handle the cancellation of electricity and gas contracts with the respective companies that were arranged at the time of move-in. The Contract end date will be the moving-out date you write on 'Moving-out Notification'. You need to pay any remaining bills yourself. The Administration Office will not pay or hold any money for these bills.

If you have changed your electricity or gas company because of any issues (such as contract termination due to non-payment), you must cancel the contract and pay any bills yourself.

(5) Residents must return their cylinder lock and IC tag to the Administration Office (when it is outside of business hours, to the Disaster Prevention Center) by the departure date.

25. Extension procedures

In the event of extending the permitted period of residence, you have to contact the person in charge of the university or institution to which you belong at least two months before the end of the expiration date of the permitted period of residence.

[Japanese student] Japanese students are supposed to become RAs in after entering TIEC and get permissions to stay, so if they are not RAs when applying for extension, they will not be able to get permitted.

III. How to Use Common Facilities and Equipment, etc.

1. Lounges

Lounges are on each floor from the 2nd floor to 14th floor of Halls A and B, on the 1st, 2nd, 4th, 6th, 8th and 10th floors of Hall C, and on the 1st, 3rd, 5th and 7th floors of Hall D.

Residents need to keep the lounges clean for everybody to use them.

You have to be careful with a fire which may be caused by smoking, etc. (Smoking is prohibited in indoor common facilities), turn off the lights and lock the door before leaving the lounge without fail. When using air conditioner in particular, the last person leaving the lounge should make sure that it is turned off.

2. Laundry rooms (available only for Hall A)

A laundry room equipped with coin-operated washing and dryer machines is available at each floor of Hall A. This service comes with a fee. To save electricity, you should turn off the lights of the room when you finish using.

3. Common kitchen (available only for Hall A)

- (1) A common kitchen is available at each floor of Hall A. Residents in Hall A can use the common kitchen on their floor. Keep the kitchens clean when using.
- (2) Do not bring in any personal belongings including tableware, electric rice cookers to the common kitchen. In addition, residents should make sure that electric sockets not to be overloaded because it may cause a fire.
- (3) Do not leave the place while using an electric appliance such as an IH heater (electric hotplate), oven, etc. The users should make sure that the power is turned off after using the devices.
- (4) Residents need to separate their garbage and dispose of it in the designated garbage containers.

4. Garbage

Residents must separate their garbage and dispose of it in the designated places listed below.

*To open garbage disposal chute, use the key hanging from the chute, and take out the key after using it.

*Do not leave garbage even in the garbage room, which might cause an outbreak of cockroaches and flies.

*If you do not dispose of your garbage properly, the Administration Office may charge a collection fee, the repair costs for the garbage chute if it is damaged due to your

actions, or ask you to vacate TIEC.

Types		How to	When
Burnable	Foods, plastic, small polystyrene foam, etc. *Incl. PET labels and caps	To the garbage disposal chute in a Plastic bag UP TO 25L	24 Hours
Non-burnable	Metals, small electric appliances 30cm or less, sharp-edged tools, knives, battery etc.	Place in a bag except for a black bag, and leave them in the Metal Cargo. Write 'キケン' on a bag containing dangerous items, such as broken glass and knives.	
Recyclable	Cardboards, books, papers etc.	Flatten the cardboard boxes. Tie them with string according to their types.	By 8 a.m. on Tuesday
	PET bottles	Wash and remove the labels & caps from the bottle.	
	Cans,		
	Glass Bottles	Place them in the garbage net/box.	
	BIG Styrofoam bigger than 25L plastic bag	Place them in the net.	

- Large-sized garbage (30 cm or more)

eg.) Bedding items incl. pillows and comforter, suitcases, bicycles and furniture etc.

You need to apply for disposal of large-sized garbage in advance to “Bulky Waste Reception Center” by phone or online and buy a ticket. The Center will collect your garbage on the reserved day.

[Bulky Waste Reception Center (Koto Ward)]

Phone: 03-6431-9997 (In Japanese language only)

Online: <https://www2.sodai-web.jp/koto/index.html>

*Ask the Administration Office about the collecting place of your garbage

*Do not put them into the garbage chute under any circumstances, as this could damage the system. The repair costs for the system can be extremely high.

5. Use of common facilities

To use common facilities, you need to make a reservation at the Administration Office or

the Disaster Prevention Center (only when the Administration Office is closed). Reservation can be accepted from two weeks before the date of using, on a first-come-first-served basis. Facilities with ★ must be reserved in advance at the administration office. When you are planning to use one of the following respective facilities, you need to submit the “Gathering and Facility Use Request” to the Superintendent via the Administration Office and get a permission. When using common facilities, the users should be careful not to bother others. Also, the users should be careful not to break or dirty the equipment etc. installed at the common facilities. Children are not allowed to use the common facilities by themselves, without their guardians. You cannot use the facility for any other purposes other than the approved purpose.

Operating hours are as follows:

Equipment	Hall	Hours	Remarks
Study room A	Hall A	8:00-24:00	No reservations required
Study room B	Hall A	8:00-24:00	No reservations required
Training room	Plaza Heisei	7:00-24:00	(The orientation)reservation required (After orientation)no reservations required
★Gymnasium	Plaza Heisei	8:00-24:00	Available 2hours a day/4hours a week
★Sports round	Outdoor	8:00-18:00	
★BBQ area	Outdoor	9:00-21:00	9:00-15:00 or 15:00-21:00
★Cooking room	Hall A	8:00-24:00	
★Tea room	Hall A	-	Available for RA and others' events
★Multi-purpose room	Hall B	-	Available for RA and others' events
★Art room	Hall B	8:00-24:00	
★Music room A	Hall B	8:00-22:00	Available 2 hours a day/4 hours a week
★Music room B	Hall B	8:00-22:00	Available 2 hours a day/4 hours a week
★Recreation room	Hall C	8:00-22:00	
Play room	Hall D	8:00-20:00	No reservations required. Contact Disaster Prevention Center before use.

※ 1: Do not leave any of your belongings in the study room or other common facilities.

Do not forget to bring them with you after using the facilities.

※ 2: Only residents who have joined the training room orientation and received a completion certificate, will be able to use the training room. If you let someone who has not attended the orientation use the training room, your permission will

be cancelled. Children younger than 15 are prohibited from entering the training room.

- ※ 3: The aforementioned hours of use may be changed to conserve electricity during the summer season (July to September).
- ※ 4: In the event of inviting visitors to the cooking instruction room, BBQ area or gymnasium, the number of visitors must not exceed the number of the residents who are going to use the facility.
- ※ 5: Please fill in your name and room number on the "Gathering and Facility Use Request" form (non-residents need only provide their name). Only those listed on the form are allowed to use the common facility.
- ※ 6: Those who violate the rules will be prohibited from using the common facilities, and all members including the representative will be immediately prohibited from using all common facilities for one month as a penalty.

6. Room key (cylinder lock), *IC tag and card key*

IC tag / card key can open the entrance doors of Residence Halls and the common facilities.

Also, you can enter your room with your cylinder lock.

One set of room key and IC tag will be rented to residents of the Halls A and B.

Two sets of keys and IC tags to those of the Hall C and Hall D, additional one set of keys and IC tags for children in elementary school or older. You have to return all keys and IC tags when you move out.

<Note>

- (1) Residents must handle your cylinder lock (s) and IC tag(s) with due care and they are responsible for keeping them until the date of leaving. If you lose or damage them, you must report it to the Administration Office or the Disaster Prevention Center (when the Administration Office is closed) as soon as possible. The staff will go to your room with you to unlock the door of your room. When the Administration Office is outside of business hours at that time, the Disaster Prevention Center staff can deal with it. Do not forget to report to the Administration Office later in business hours at your earliest convenience and ask for reissuing your cylinder lock or IC tag. When you lose the keys, you have to submit the "Room Key Reissue Request."
- (2) Residents are to be billed at cost for reissue of cylinder lock, IC tag or card key.
- (3) Residents must not lend the key (including the IC tag) to the non-residents of the

room. If this rule is broken, it will be informed to their universities/ institutions by the Administration Office and it might be possible that they are requested to vacate their rooms.

- (4) Residents who borrow the key for the common facilities (incl. cardkeys and cylinder keys) shall return it to the Administration Office or the Disaster Prevention Center (when the Administration Office is closed) themselves and are not allowed to lend the card key to anyone else.
- (5) Residents shall not invite non-residents into areas that are marked with signs indicating 'Residents Only'.

Japan Student Services Organization (JASSO)
Tokyo International Exchange Center
Resident's Guide

Revised on August 2026